Automobile Insurance in Korea

Fact Book 2020



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Forewords



Seventeen years have passed since the Fact Book was first published in 2003. The Korea Insurance Development Institute (KIDI) believes the Fact Book has successfully introduced trends and changes in the Korean automobile insurance industry to our readers across the globe. I am deeply honored to announce the publication of this year's Fact Book, with the hope that it will continue to shed light on the Korean automobile insurance market.

In Korea, automobile insurance is considered one of the core business lines in the non-life (general) insurance

sector, accounting for 17.6 percent of the entire non-life market.

The Korean automobile insurance premiums written totaled KRW 16.6 trillion (USD 14.0 billion) in 2019. The written premiums of automobile insurance increased by 5.1 percent.

In the meantime, the loss ratio of automobile insurance was 91.4 percent in 2019, increased by 5.5 percentage points compared to 2018, mainly due to the increase in medical expenses, specifically the cost for trivial injuries.

Meanwhile, market competition became more competive in 2019. For example, online market is growing steadily due to the growth of direct channels. The number of mileage-based personal vehicles accounted for 62.7 percent in 2019, increased by 14.2 percent compared to the previous year.

Fact Book 2020 contains various statistics that show current situation of the automobile insurance in Korea. We are confident the Fact book will provide you with a comprehensive understanding of the Korean automobile insurance market.

KIDI always strives to provide specialized and professional service for insurers, customers and supervisory authorities in Korea. We also want to become a responsible member of the global insurance industry.

Khang, Ho
Chairman & CEO
Korea Insurance Development Institute



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Chapter 1: The Korean Insurance Industry

In 2019, the Korean insurance industry reported a 5.4 percent increase in written premiums while GDP grew by 2.0 percent. Life insurance showed a 5.8 percent increase and non-life insurance increased by 4.9 percent in written premiums compared to 2018.

GDP and Insurance Industry Growth Rate

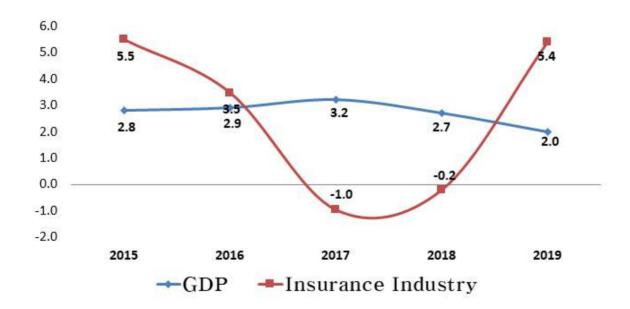
					Percent
	2015	2016	2017	2018	2019
GDP	2.8	2.9	3.2	2.7	2.0
$Life_1$	6.0	2.2	-4.9	-2.7	5.8
Non-Life ₂	4.7	5.3	4.6	3.1	4.9
Insurance	5.5	3.5	-1.0	-0.2	5.4

Note: 1Written premiums in life Insurance, 2Written premiums in non-life insurance

Source: KIDI, Monthly Insurance Statistics

Bank of Korea, Economic Statistics Yearbook

GDP and Insurance Industry Growth Rate, 2015-2019



Life insurance premiums to GDP ratio in 2019 was 6.1 percent, while non-life insurance premiums to GDP ratio had been stable for five years, reaching 4.9 percent in 2019.

Premiums as a percentage of GDP

					Percent
	2015	2016	2017	2018	2019
Life	7.1	6.9	6.2	5.8	6.1
Non-Life	4.8	4.8	4.8	4.7	4.9
Total	11.8	11.7	11.0	10.6	11.0

Sources: KIDI, Monthly Insurance Statistics

Bank of Korea - Main Annual Indicators (reference year 2015, 2000~)

In 2019, premiums per capita (insurance density) was 4,093 thousand won, increased by 5.2 percent compared to the previous year. It is mainly due to the increase in the insurance density of life insurance, increased from 2,148 to 2,268 thousand won. The total amount of premiums per capita started to increase owing to the increase in written premiums of both life and non-life insurance.

Premiums Per Capita

				Tho	ousand won
	2015	2016	2017	2018	2019
Life	2,298	2,339	2,219	2,148	2,268
Non-Life	1,553	1,629	1,699	1,743	1,825
Total	3,851	3,968	3,918	3,891	4,093

Note: Estimated population by Korea National Statistical Office

Source: KIDI, Monthly Insurance Statistics

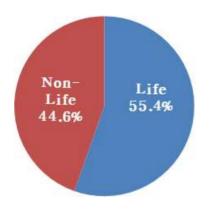
In 2019, written premiums in life insurance grew by 5.8 percent and written premiums in non-life insurance grew by 4.9 percent.

Written premiums

					Billion won
	2015	2016	2017	2018	2019
Life	117,214	119,811	113,974	110,843	117,262
Non-Life	79,229	83,439	87,282	89,971	94,386
Total	196,443	203,250	201,256	200,814	211,648

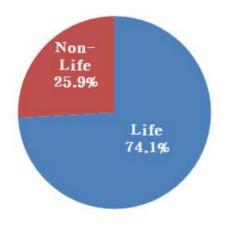
Source: KIDI, Monthly Insurance Statistics

Written premiums of Life & Non-Life Insurance



• In 2019, share of written premiums for life insurance was 55.4 percent and share of written premiums for non-life insurance was 44.6 percent.

Total Asset of Life & Non-Life Insurance



• In 2019, share of total asset size of life insurance was 74.1 percent and share of total asset size of non-life insurance was 25.9 percent.

The total asset size of insurance had grown by 6.8 percent per annum for the past five years. In 2019, it recorded 1,239 trillion won, of which life and non-life insurance accounted for 918 trillion won and 321 trillion won each.

Total Asset

Trillion won, % 2015 2016 2017 2018 2019 725 782 857 918 833 Life (9.5)(7.9)(2.9)(7.1)(6.5)226 252 277 298 321 Non-Life (13)(11.5)(9.9)(7.6)(7.7)951 1,034 1,110 1,155 1,239 Total (10.3)(8.7)(7.4)(4.1)(7.3)

Note: Figures in the parentheses indicate annual growth rate

Source: General Insurance Association Of Korea, Monthly Insurance Statistics Life Insurance Association Of Korea, Monthly Insurance Statistics There are 25 life insurance companies and 32 non-life insurance companies in Korea. 20 out of 32 non-life insurance companies are not involved in the automobile insurance business (the majority of them are reinsurers).

Number of Insurance Companies

Life Insurance	Non-Life Insurance	Auto	Non-Auto
Hanwha Life Insurance Co., Ltd.	Meritz Fire & Marine Insurnace Co., Ltd.	0	0
Samsung Life Insurance Co., Ltd.	Hanwha Non-life Insurance Co., Ltd.	0	0
Heungkuk LIfe Insurance Co., Ltd.	Lotte Non-llife Insurance Co., Ltd.	0	0
Kyobo Life Insurance Co., Ltd.	MG Non-life Insurance Co., Ltd.	0	0
Hyundai Life Co., Ltd.	Heungkuk Fire & Marine Insurance Co., Ltd.	0	0
Shinhan Life Insurance Co., Ltd.	Samsung Fire & Marine Insurance Co., Ltd.	0	0
DGB Life Insurance Co., Ltd.	Hyundai Marine & Fire Insurance Co., Ltd.	0	0
KDB Life Insurance Ltd.	KB Insurance Co., Ltd.	0	0
Mirae Asset Life Insurance Co., Ltd.	DB Insurance Co., Ltd.	0	0
KB Life Insurance Ltd.	Seoul Guarantee Insurance Company	×	0
DB Life Insurance Co., Ltd.	Korea Maritime Guarantee Insurance Co.,	×	0
Dongyang Life Insurance Co., Ltd.	Korean Re Insurance Company	×	0
Orange Life Insurance Ltd.	American Insurance Group, Inc.	×	0
BNP PARIBAS CARDIF Life Insurance Co., Ltd.	ACE American Fire & Marine Insurance Company Korea	×	0
The Prudential Life Insurance Company	First American Title Company Korea Branch	×	0
Hana Life Insurance Co., Ltd.	Mitsui Sumitomo Insurance Co., Ltd.	×	0
ABL Life Insurance Co., Ltd.	DAS Legal Expenses Insurance Co., Ltd.	×	0
MetLife Insurance Company of	AXA Genral Incurance Co., Ltd.	0	0
PCA Life Insurance Co., Ltd.	HANA Non-life Insurance Co., Ltd.	0	0
Chubb Life Insurance Korea Co., Ltd.	CARROT Non-life Insurance Co., Ltd.	0	0

LINA Life Insurance Co., Ltd.	BNP PARIBAS CARDIF General Insurance Co., Ltd.	×	0
American International Assurance	General Re Insurance Company Korea	×	0
IBK Pension Insurance	Swiss Re Insurance Company Korea	×	0
NongHyup Life Insurance Co., Ltd	Munich Re Insurance Company Korea	×	0
Kyobo Lifeplanet Insurance Company	Tokio Marine & Nichido Fire Insurance Co., Ltd.	×	0
	SCOR Re Insurance Company Korea	×	0
	RGA Re Insurance Company Korea	×	0
	Hannover Re Insurance Company Korea	×	0
	Pacific Life Re Limited Korea Branch	×	0
	Asia Capital Reinsurance Group Co Korea Branch	×	0
	NongHyup Property & Casualty Insurance Co., Ltd.	×	0
	Allianz Global Corporate & Specialty South Korea	×	0

Note : \bigcirc \rightarrow In business, \times \rightarrow Not in business

The number of employees and solicitors hired by non-life insurance companies is approximately 1.6 times more than the number of those hired by life insurance companies. Moreover, non-life insurance companies have 4.3 times more agencies than life insurance companies.

Employee and Distribution Channel by Insurance Business

number, persons

	Branch Offices	Employees	Solicitors	Agencies
Life	3,017	25,362	109,322	6,429
Non-Life	2,891	34,314	174,410	27,769

Note: Number of dependent sales agents on the basis of registration

Source: Financial Supervisory Service(FSS), Financial Statistics

Chapter 2: Non-Life Insurance Market

1. Written premiums and Incurred Loss by Line of Business

In the non-life insurance market, the total amount of written premiums had grown from 79,229 billion won in 2015 to 94,386 billion won in 2019. The growth of written premiums in 2019 was mainly due to the expansion of Others^{2.} insurance.

Written premiums By Line of Business

Billion won % Automobile % Long-term % Guarantee % Marine Fire % Others % Total 2015 14,258 10.6 50,596 4.3 1,310 3.0 705 -3.3 301 -1.8 12,060 1.3 79,229 297 -1.2 13,925 15.5 2016 15,620 9.6 51,646 2.1 1,348 2.9 603 -14.5 83,439 2017 16,063 2.8 52,785 2.2 1,509 11.9 640 6.1 293 -1.3 15,992 14.8 87,282 2018 15,839 -1.4 54,086 2.5 1,701 12.7 591 -7.7 272 -7.2 17,482 9.3 89,971 2019 56,386 16,649 5.1 4.3 1,641 -3.5 598 1.2 269 -1.0 18,844 7.8 94,386

Note: 1. Annuity is included in long-term insurance

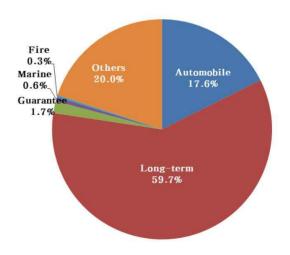
- 2. Others include casualty, personal accident, retirement insurance and etc.
- 3. % refers to annual change

Source: KIDI, Monthly Insurance Statistics, Monthly Auto Insurance Statistics(Automobile)

In 2019, the amount of written premiums in long-term insurance reached 56.4 trillion won, which accounted for 59.7 percent of the non-life insurance market.

• Automobile insurance came second with 16.6 trillion won (17.6%), followed by Guarantee insurance with 1.7 percent and Marine with 0.6 percent.

Written premiums by Line of Business



In 2019, long-term insurance and automobile insurance recorded high loss ratios of 85.2 percent and 91.4 percent each, while guarantee and fire insurance showed relatively low incurred loss ratios of 60.7 percent and 64.4 percent each. Loss ratios of long-term insurance had been stable, ranging from 84 to 87 percent for the past five years compared to the ones in guarantee, marine and fire insurance.

	Auto	<u>omobile</u>			Lo	ng-term	
		I	Billion won, %				Billion won, %
	EP_1	IL_2	L <i>J</i> R		EP_1	IL_2	L <i>j</i> R
2015	13,437	11,756	87.5	2015	49,831	43,381	87.1
2016	14,862	12,293	82.7	2016	50,805	43,985	86.6
2017	15,721	12,697	80.8	2017	51,752	44,066	85.1
2018	15,721	13,512	85.9	2018	52,764	44,421	84.2
2019	16,094	14,709	91.4	2019	54,902	46,787	85.2
	Gua	rantee			\mathbf{N}	larine	
		I	Billion won, %				Billion won, %
	EP_1	IL_2	L <i>j</i> R		EP_1	IL_2	L <i>j</i> R
2015	1,240	656	52.9	2015	317	232	73.1
2016	1,308	548	41.9	2016	301	218	72.4
2017	1,341	590	44.0	2017	295	164	55.5
2018	1,415	663	46.8	2018	284	187	65.6
2019	1,502	911	60.7	2019	277	198	71.6
	Fi	re			C	Others	
		I	Billion won, %		_		Billion won, %
	EP_1	IL_2	L <i>j</i> R		EP_1	IL_2	L <i>j</i> R
2015	272	136	49.8	2015	6,500	4,487	69.0
2016	275	155	56.4	2016	7,027	4,921	70.0
2017	255	122	48.0	2017	7,454	5,269	70.7
2018	259	132	51.0	2018	8,112	5,903	72.8
2019	24 0	155	64.4	2019	8,917	6,556	73. 5

Note: 1Earned premiums, 2Incurred Losses

Annuity / Retirement insurance is included in the Long-term insurance Source: FSS, Financial Statistics, Monthly Auto Insurance Statistics(Automobile)

The "Big Four" companies (Samsung, Hyundai, DB and KB) accounted for 67.3 percent of the total written premiums in the non-life insurance market. In 2019, Samsung F&M took the largest market share, 24.0 percent, followed by Hyundai M&F with 15.7 percent, DB Insurance with 15.4 percent and KB insurance with 12.2 percent.

Written premiums and Market Share by Non-Life Insurance Company

Billion won

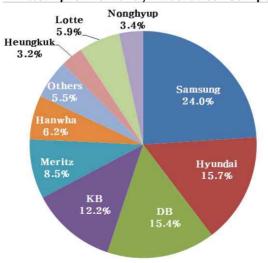
Company	Written premiums	Share(%)
Samsung	22,634	24.0
Hyundai	14,815	15.7
DB	14,554	15.4
KB	11,482	12.2
Meritz	8,000	8.5
Hanwha	5,924	6.3
Lotte	5,536	5.9
Heungkuk	3,023	3.2
Nonghyup	3,222	3.4
SGIC	1,635	1.7
MG	1,090	1.2
AXA	724	0.8
AIG	590	0.6
The-K	486	0.5
Others	673	0.7
Total	94,386	100.0

Note: 1. Others include BNP PARIBAS CARDIF, Ace American, First American Mitsui Sumitomo and Korean Re

- 2. Ceded and assumed premiums are excluded in Written premiums
- 3. The-K was renamed Hana in 2020

Source: KIDI, Monthly Insurance Statistics

Written premiums by Insurance Company



Note: Others include BNP PARIBAS CARDIF, Ace American, First American, Mitsui Sumitomo, Korean Re, MG, AIG, SGIC and The-K

2. Non-Life Insurance Expense by Line of Business

In 2019, as shown in the table below, expenses incurred by automobile, guarantee, marine and fire insurance decreased by 1.3 percent, 17.3 percent, 2.9 percent, 5.0 percent each, compared to the previous year, while expenses of long-term and others insurance increased by 12.9 percent, 11.4 percent accordingly.

Expenses by Line of Business

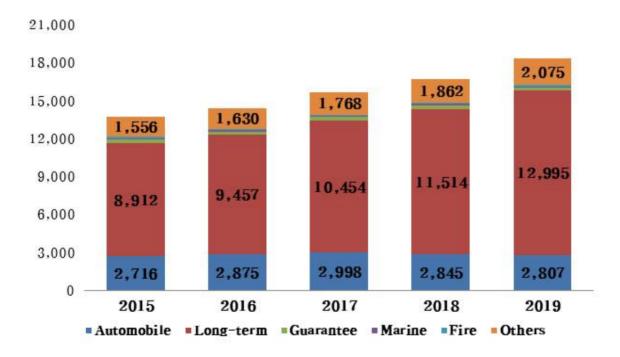
				_		•							
												Bi	llion won
	Automobile	%	Long-term	%	Guarantee	%	Marine	%	Fire	%	Others	%	Total
2015	2,716	7.1	8,912	6.9	306	63.2	93	-13.5	139	10.4	1,556	8.7	13,722
2016	2,875	5.8	9,457	6.1	243	-20.7	97	4.8	119	-14.2	1,630	4.7	14,421
2017	2,998	4.3	10,454	10.5	261	7.3	98	0.8	123	3.2	1,768	8.5	15,701
2018	2,845	-5.1	11,514	10.1	295	13.4	104	6.0	119	-2.7	1,862	5.3	16,740
2019	2,807	-1.3	12,995	12.9	244	-17.3	101	-2.9	113	-5.0	2,075	11.4	18,334

Note: 1. Long-term insurance includes Annuity

2. % refers to annual growth change

3 Claim survey fee is excluded in operating expenses in accordance with IFRS basis Source: FSS, Financial Statistics

Trends in Expense by Line of Business



Among non-life insurances, long-term and automobile insurances had constantly been in deficit for a long time. Especially, the underwriting result of the automobile insurance had deteriorated compared to the previous year, recorded - 1,655 billion won in 2019.

Underwriting Results by Line of Business

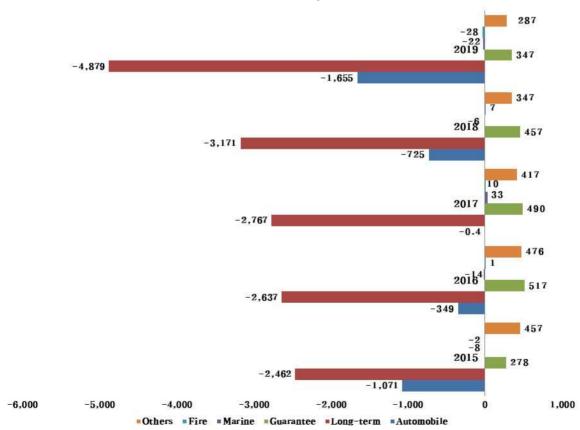
												Bil	lion won
	Automobile	e %	Long-term	%	Guarantee	%	Marine	%	Fire	%	Others	%	Total
2015	-1,071	2.8	-2,462	-6.5	278	-40.2	-8	-145.2	-2	67.8	457	-0.5	-2,808
2016	-349	67.4	-2,637	-7.1	517	86.1	-14	-89.5	1	152.6	476	4.2	-2,006
2017	-0.4	99.9	-2,767	-4.9	490	-5.3	33	328.5	10	880.0	417	-12.4	-1,818
2018	-725	-181,150.0	-3,171	-14.6	457	-6.7	-6	-119.1	7	-25.5	347	-16.8	-3,091
2019	-1,655	-128.3	-4,879	-53.9	347	-24.1	-22	-266.7	-28	-300.0	287	-17.3	-5,951

Note: 1. Long-term insurance includes Annuity

- 2. Underwriting results(Operating income) = earned premiums incurred losses net expenses
- 3. % refers to the annual growth rate

Source: FSS, Financial Statistics, KIDI, Automobile Insurance Yearbook

Trends in U/W Results by Line of Business



Chapter 3: The Korean Automobile Insurance Market

1. Number of Registered Vehicles

The number of vehicle registration had constantly increased for the past five years. Last year, the number of vehicle registration grew by 2.0 percent, 1.7 percent for personal vehicles and 6.6 percent for commercial vehicles respectively. However, its growth rate had declined since 2015 due to economic uncertainty.

Number of Registered Vehicles

					Thousand, %
	2015	2016	2017	2018	2019
Personal	19,700	20,426	21,070	21,630	22,001
Vehicle	4.2	3.7	3.2	2.7	1.7
Commercial	1,290	1,378	1,458	1,573	1,677
Vehicle	6.3	6.8	5.8	7.9	6.6
Total	20,990	21,803	22,528	23,203	23,677
Total	4.3	3.9	3.3	3.0	2.0

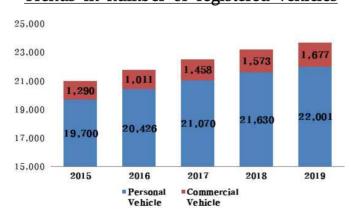
Note: 1. Numbers in each second rows of the vehicles indicate the annual growth change

2. Motorcycles are excluded

Source: Ministry of Land, Infrastructure and Transport(MOLIT)

As shown in the pie chart below, personal vehicles took the largest market share with 81.0 percent in 2019, followed by trucks with 15.2 percent, and buses with 3.4 percent.

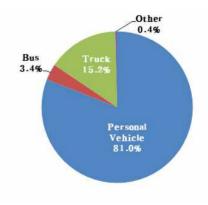
Trends in number of registered vehicles



Note: Motorcycles are excluded

Source: MOLIT

Types of Vehicles

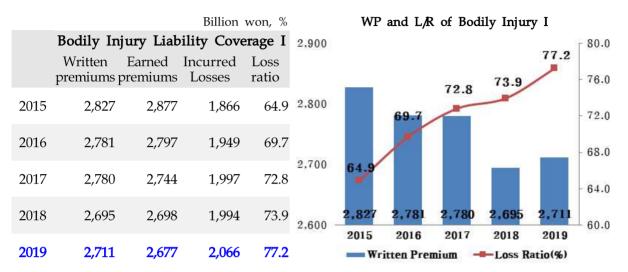


Note: Motorcycles are excluded

Source: MOLIT

2. Written premiums and Incurred Losses

In 2019, written premiums of Bodily Injury Liability Coverage I recorded 2,711 billion won. The loss ratio increased from 73.9 percent to 77.2 percent in 2019.



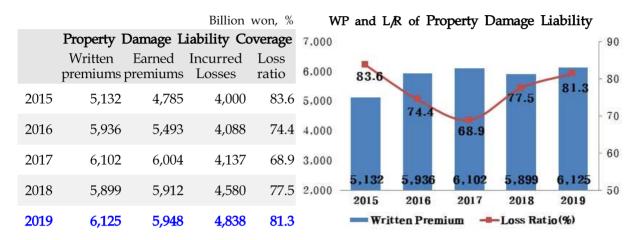
Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

Written premiums of Bodily Injury Liability Coverage II were 2,964 in 2019. The loss ratio also increased in 2019, reached 106.6 percent.

			Billion	won, %		WP	and L/R	of Bodil	y Injury	II	
	Bodily In	jury Liab	ility Cove	rage II	2,800	127.9					130
	Written premiums	Earned premiums	Incurred Losses	Loss ratio	2,400		121.7			106.6	120
2015	1,553	1,403	1,795	127.9	2,000			100.5		1	110
2016	1,979	1,714	2,086	121.7	1,600				89.0		- 90
2017	2,529	2,220	2,231	100.5	1,200						- 80
2018	2,734	2,618	2,330	89.0	400 -	1,553	1,979	2,529	2,734	2,964	70 60
2019	2,964	2,815	3,000	106.6		2015	2016 Vritten Pres	2017 mium 🔫	2018 Loss Ratio	2019 o(%)	

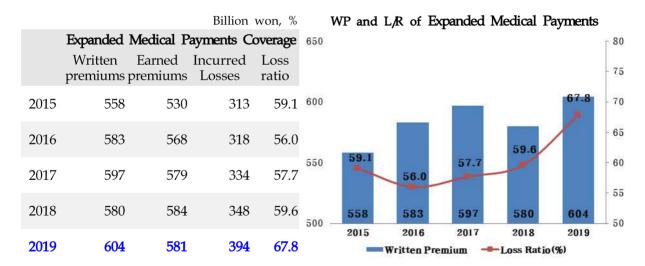
Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

Written premiums of Property Damage were 6,125 billion won, increased by 3.8 percent compared to the previous year. The loss ratio of property damage liability had improved from 2015 to 2017 due to the efforts put into stabilizing highly recorded losses in the previous years. However, it turned into an increase due to the increase in repair labor rates and in cost for auto parts.



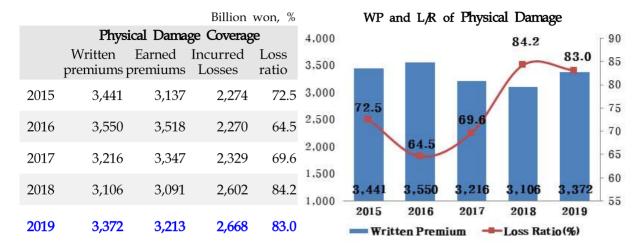
Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

Earned premiums of Expanded Medical Payments Coverage increased by 24 billion won and loss ratio increased by 8.2 percentage points in 2019. The loss ratio had shown an upward trend since 2016.



Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

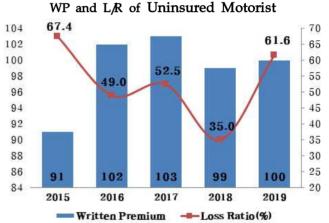
Written premiums for Physical Damage Coverage were 3,372 billion won, increased by 266 billion won compared to the previous year, but the loss ratio slightly decreased by 1.2 percentage points in 2019.



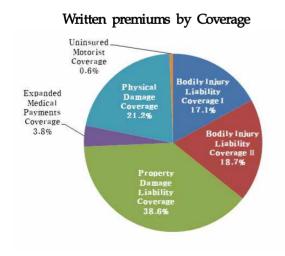
Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

Written premiums for Uninsured Motorist Coverage had been stable for the last four years. The loss ratio increased from 35.0 percent to 61.6 percent in 2019.

Billion won, % Uninsured Motorist Coverage Written Earned Incurred Loss premiums premiums Losses ratio 2015 91 58 67.4 86 2016 102 96 47 49.0 2017 103 101 53 52.5 2018 99 100 35 35.0 2019 100 99 61 61.6



Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics



- Property Damage, being 38.6 percent, took the largest share of written premiums by coverage, followed by Physical Damage with 21.2 percent, and Bodily Injury II with 18.7 percent.
- The sum of ratios for Property Damage Liability Coverage and Physical Damage Coverage is 59.8 percent, accounting for more than half of its total loss.

Written premiums by Insurance Company, 2015~2019

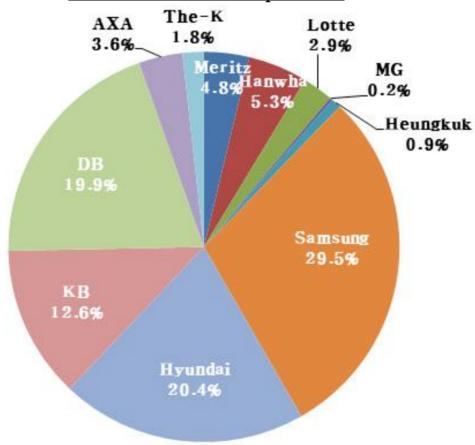
Billion won, %

Company	2015	M/S	2016	M/S	2017	M/S	2018	M/S	2019	M/S
Meritz F&M	705	5.0	707	4.6	772	4.8	747	4.8	618	3.7
Hanwha Non-life Insurance	655	4.6	796	5.2	831	5.2	827	5.3	812	4.9
Lotte Non-life Insurance	481	3.4	461	3.0	434	2.7	454	2.9	417	2.5
MG Non-life Insurance	73	0.5	45	0.3	39	0.2	32	0.2	39	0.2
Heungkuk F&M	272	1.9	237	1.5	156	1.0	134	0.9	134	0.8
Samsung F&M	4,020	28.4	4,544	29.5	4,555	28.6	4,485	28.5	4,871	29.5
Hyundai M&F	2,584	18.3	2,977	19.3	3,162	19.9	3,186	20.3	3,366	20.4
KB Insurance	1,730	12.2	1,911	12.4	1,982	12.4	1,925	12.2	2,086	12.6
DB Insurance	2,432	17.2	2,799	18.2	3,054	19.2	3,056	19.4	3,295	19.9
American Insurance Group	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
AXA Non-life Insurance	656	4.6	631	4.1	636	4.0	589	3.7	598	3.6
The-K Non-life Insurance	307	2.2	314	2.0	308	1.9	287	1.8	291	1.8
Hyundai Hicar Direct	231	1.6	-4	0.0	0	0.0	0	0.0	0	0.0
Total	14,146	100.0	15,418	100.0	15,929	100.0	15,721	100.0	16,527	100.0

Source: KIDI, Monthly Automobile Insurance Statistics

Note: Written Premiums do not cover Driver's Insurance, Insurance in Foreign currency and etc.

Market Share: Written premiums



3. Written premiums and Incurred Losses by Line of Automobile Insurance

Written premiums in private automobile increased by 5.8 percent, recorded 10,870 billion won in 2019. The loss ratio in private automobile insurance kept increasing in 2019, recorded 86.9 percent, which was an increase of 5.9 percentage points compared to 2018.

Billion won, % WP and L/R of Private Auto Insurance Private Automobile Insurance 13.000 90 86.9 Earned Incurred premiums premiums Losses ratio 11,000 85 81.7 2015 9,145 8,523 6,960 81.7 9.000 80 76.3 74.7 2016 10,186 9,562 7,300 76.3 7,000 75 2017 10,473 10,190 74.7 7,616 5.000 70 3,000 65 2018 10,273 10,189 8,255 81.0 2016 2017 2018 Written Premium ---Loss Ratio(%) 2019 10,870 10,437 9,073 86.9

Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

Written premiums in business automobiles also increased by 2.3 percent, recorded 3,667 billion won in 2019. The loss ratio increased by 4.0 percentage points compared to the previous year, recorded 79.0 percent in 2019.

			Billion	won, %	WF	and L	R of Bus	siness A	Auto Ins	urance	
	Busine	ss Automo	bile Insura	nce	4,000					79.0	- 80
	Written premiums		Incurred Losses	Loss ratio	3,500	76.2	, in		75.0		
2015	3,368	3,222	2,457	76.2	3,000		72.8	71.2	1		- 75
2016	3,598	3,499	2,546	72.8	2,500						- 70
2017	3,652	3,632	2,586	71.2	1,500						
2018	3,585	3,598	2,698	75.0	1,000	3,368 2015	3,598 2016	3,652 2017	3.585 2018	3.667 2019	65
2019	3,667	3,607	2,851	79.0		2009/15/0	ten Premi		-Loss Rat	- 200900	

Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

Written premiums in commercial automobile insurance recorded 1,109 billion won in 2019, which is a 3.8 percent increase compared to the previous year. The loss ratio increased by 8.5 percentage points, recorded 84.9 percent in 2019.

Billion won, % Commercial Automobile Insurance Written Earned Incurred Loss premiums premiums Losses ratio 2015 931 920 764 83.1 2016 969 955 779 81.5 2017 1,016 989 741 74.9 2018 1,068 1,030 787 76.4 2019 1,109 1,081 918 84.9

WP and L/R of Commercial Auto Insurance 1,200 83.1 85 1,000 80 76.4 800 75 600 70 -06 400 65 2015 2016 2017 2018 2019 Written Premium -Loss Ratio(%)

Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

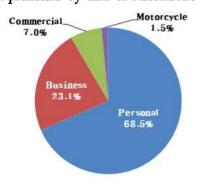
Written premiums in motorcycle insurance recorded 232 billion won, and loss ratio of motorcycle insurance was 90.2 percent in 2019.

Billion won, % Motorcycle Insurance Written Earned Incurred Loss premiums premiums Losses ratio 82.4 2015 159 151 124 2016 179 171 133 77.9 2017 186 184 138 75.3 188 2018 186 149 80.0 2019 232 207 186 90.2



Note: Loss Adjustment Expenses are excluded Source: KIDI, Monthly Automobile Statistics

Written premiums by Line of Automobile insurance



Private automobile insurance, total of 68.5 percent, took the largest share of written premiums, followed by business automobile insurance with 23.1 percent, commercial automobile insurance with 7.0 percent, and motorcycle insurance with 1.5 percent.

4. Accident Statistics

4-1. General Accident

The number of car accidents increased by 5.7 percent and the number of registered vehicles increased by 2.5 percent in 2019. As a result, the accident rate increased from 0.9 to 1.0 percent in 2019.

Accident Number and Accident rate

Cases, % Number of Annual Accident Number of Annual Accidents change rate Registered Vehicles change 2015 232,035 3.8 1.1 20,989,885 4.3 3.9 2016 220,917 -4.8 1.0 21,803,351 2017 216,335 -2.11.0 22,528,295 3.3 2018 0.9 3.0 217,148 0.4 23,202,555 2019 229,600 5.7 2.5 1.0 23,677,366

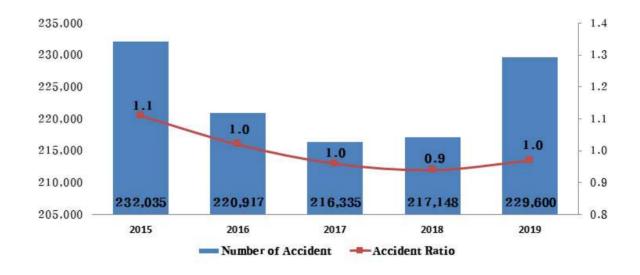
Note: 1. Annual change refers to the growth rate compared to the previous year

2. Motorcycles are excluded from the number of registered vehicles

3. The number of registered vehicles is accumulated at the end of the year

Source: National Police Agency(NPA), Traffic Accident Statistics

Trends in Number of Accident and Accident Rate



Source: NPA, Traffic Accident Statistics

The number of accidents per 10,000 registered vehicles was 83.5 cases in 2019, which is an increase by 3.9 percent compared to the previous year.

Accident Numbers per 10,000 registered vehicles

Cases, % 2019 2015 2016 2017 2018 # of 93.7 86.4 85.9 80.4 83.5 Accidents (0.0)(-7.8)(-0.6)(-6.4)(3.9)

Note: 1. Figures in the parentheses indicate annual growth rates

2. Motorcycles are included

3. Construction machinery and farm machinery are included since 2005

Source: NPA, Traffic Accident Statistics

The number of deaths by traffic accident was 3,349 and the number of injuries was 341,712 in 2019. The number of deaths by traffic accident had shown a downward trend since 2015. Fatalities per 100,000 residents continued to fall from 9.1 persons in 2015 to 6.5 persons in 2019. The number of injuries per 100,000 residents also declined to 660.8 in 2019.

Number of Deaths and Injuries

Number of Deaths and Injuries per 100,000 Population

		Persons			Persons
	Number of Deaths	Number of Injuries		Number of Deaths	Number of Injuries
2015	4,621	350,400	2015	9.1	692.3
2016	4,292	331,720	2016	8.4	653.0
2017	4,185	322,829	2017	8.1	627.5
2018	3,781	323,037	2018	7.3	625.6
2019	3,349	341,712	2019	6.5	660.8

Source: NPA, Traffic Accident Statistics Source: NPA, Traffic Accident Statistics

As shown in the table below, the total number of accident for traffic violations increased slightly in 2019 to 229,600 cases. Careless driving was a major reason for traffic violation, accounting for 54.9 percent. In 2019, most cases of traffic violation went up compared to 2018, especially 9.9 percent increase in safety distance not abide.

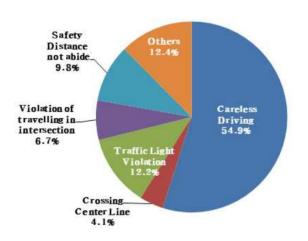
Accident Number by Traffic Violation

														Cases
		Careless Driving	%	Crossing Center Line	%	Traffic Light Violation	%	Violation of travelling in intersection	%	Safety Distance not abide	%	Others	%	Total
2	015	130,551	56.3	11,998	5.2	26,551	11.4	14,671	6.3	21,708	9.4	26,556	11.4	232,035
2	016	124,399	56.3	10,712	4.8	24,408	11.0	14,671	6.6	20,660	9.4	26,067	11.8	220,917
2	017	121,322	56.1	10,184	4.7	24,358	11.3	14,229	6.6	20,053	9.3	26,189	12.1	216,335
2	018	121,797	56.1	9,559	4.4	24,725	11.4	14,064	6.5	20,453	9.4	26,550	12.2	217,148
2	019	126,006	54.9	9,344	4.1	27,921	12.2	15,372	6.7	22,473	9.8	28,484	12.4	229,600

Note: % indicates the share of accidents by the traffic violation

Source: NPA, Traffic Accident Statistics

Share of Accidents by Traffic Violation



- In 2019, Careless Driving was the major cause of traffic violations, accounting for 54.9 percent.
- Traffic Light Violation came second with 12.2 percent, followed by Safety Distance not Abide with 9.8 percent, and Intersection Violation with 6.7 percent.

In 2019, the number of traffic accidents by drunk drivers was 15,708, a decrease of 19.0 percent from the previous year. The percentage of drinking and driving accidents was 6.8 percent of total traffic accidents.

Accident Number of Traffic Accidents by Drunk Driver

					Cases, %
	2015	2016	2017	2018	201 9
Number	24,399	19,769	19,517	19,381	15,708
Rate ₁	10.5	8.9	9.0	8.9	6.8

Note: ₁Share of accidents by drunk drivers Source: NPA, Traffic Accident Statistics

The number of traffic accidents by unlicensed drivers was 5,177, 2.3 percent of the total number of traffic accidents in 2019. Share of traffic accidents by unlicensed drivers had increased from 1.8 percent in 2016 to 2.3 percent in 2019.

Number of Traffic Accidents by Unlicensed Drivers

					Cases, %
	2015	2016	2017	2018	2019
Number	6,035	3,993	5,134	5,203	5 ,177
Rate ₁	2.6	1.8	2.4	2.4	2.3

Note: 1Share of accidents by unlicensed drivers

Source: NPA, Traffic Accident Statistics

The number of traffic accidents by hit-and-run drivers was 7,129 accounting for 3.1 percent of the total number of traffic accidents in 2019. Share of traffic accidents by hit-and-run drivers had decreased from 4.1 percent in 2015 to 3.1 percent in 2019.

Number of Traffic Accidents by Hit-and-Run Drivers

					Cases, %
	2015	2016	2017	2018	2019
Number	9,513	8,326	7,883	7,601	7,129
Rate ₁	4.1	3.8	3.6	3.5	3.1

Note: 1Share of accidents by hit-and-run drivers

Source: NPA, Traffic Accident Statistics

4-2. Insurance Accident by Coverage

Both accident rate and the number of accidents in Bodily Injury I (BI I) increased compared to the previous year. Especially, the number of accidents increased by 4.8 percent in 2019, which is considered to be one of the main reasons for underperformance.

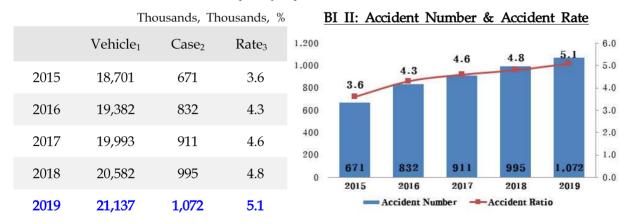
Bodily Injury I Accident Rate

BI I: Accident Number & Accident Rate Thousands, Thousands, % 1,300 5.8 Vehicle₁ Rate₃ Case₂ 5.6 1,250 2015 20,031 1,100 5.5 5.6 5.5 1.200 5.4 2016 20,805 1,113 5.4 1,150 5.4 2017 21,507 1,100 1,140 5.3 5.2 1,050 2018 22,153 1,216 5.5 1.000 5.0 2015 2016 2017 2018 2019 2019 22,732 1,274 5.6 Accident Number Accident Ratio

Note: ₁Number of insured vehicles per year, ₂Number of accidents, ₃Accident rate Source: KIDI, Annual Automobile Insurance Statistics

Both accident rate and the number of accidents in Bodily Injury II had increased continuously for the past five years.

Bodily Injury II Accident Rate



Note: ₁Number of insured vehicles per year, ₂Number of accidents, ₃Accident rate Source: KIDI, Annual Automobile Insurance Statistics

The accident rate of Property Damage decreased by 0.7 percentage points in 2019. The number of accidents recorded 3,053 thousand cases, a decrease of 2.0 percent compared to the previous year.

Property Damage Accident Rate

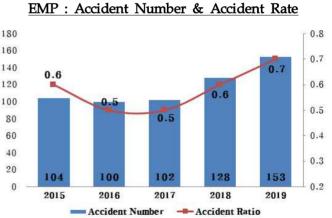
Thousands, Thousands, % PD: Accident Number & Accident Rate 3.150 16 Vehicle₁ Case₂ Rate₃ 15.4 3,100 15 2015 20,042 3,084 15.4 14.7 14.0 14.1 3.050 2016 20,825 3,061 14.7 14 3,000 2017 21,531 3,021 14.0 13 2,950 2018 22,152 3,115 14.1 3,06 3.021 3.11 2,900 12 2015 2016 2017 2018 2019 2019 22,728 3,053 13.4 Accident Number --- Accident Ratio

Note: ₁Number of insured vehicles per year, ₂Number of accidents, ₃Accident rate Source: KIDI, Annual Automobile Insurance Statistics

The number of accidents increased by 19.5% and the accident rate increased by 0.1 percentage points in 2019.

Expanded Medical Payments Accident Rate

Thousands, Thousands, % Vehicle₁ 180 Case₂ Rate₃ 160 140 2015 18.407 104 0.6 120 100 2016 100 0.5 19,075 60 2017 19,710 102 0.5 40 20 2018 20,356 128 0.6 2019 20,985 153 0.7



Note: ₁Number of insured vehicles per year, ₂Number of accidents, ₃Accident rate Source: KIDI, Annual Automobile Insurance Statistics

The number of accidents of physical damage decreased by 2.2 percent, recorded 1,624 thousand cases in 2019. The accident rate decreased by 0.7 percentage points in 2019.

In most coverages, the number of accidents increased except for Property Damage, which tremendously increased the losses generated in 2019 by 9.4 percent in total.

Physical Damage Accident Rate

Thousands, Thousands, % PhD: Accident Number & Accident Rate 1,800 14.0 Vehicle₁ Rate₃ Case₂ 13.0 11.8 12.0 10.8 1,700 10.8 2015 13,028 1,752 13.4 11.0 10.1 10.0 2016 13,776 1,628 11.8 1,600 9.0 8.0 2017 14,524 1,570 10.8 7.0 1.500 6.0 5.0 2018 15,319 1,660 10.8 1,400 2015 2016 2018 2019 2019 16,088 1,624 10.1 --- Accident Ratio

Note: ₁Number of insured vehicles per year, ₂Number of accidents, ₃Accident rate Source: KIDI, Annual Automobile Insurance Statistics

The accident number of uninsured motorists recorded 17 thousand cases in 2019, which had been fluctuating a little for the past several years, whereas the accident rate of uninsured motorists had stayed the same at 0.1 percent for the past five years.

Uninsured Motorist Accident Rate

Thousands, Thousands, % UM: Accident Number & Accident Rate Vehicle₁ 18 Case₂ Rate₃ 0.2 15 2015 17,404 0.1 16 0.1 0.1 0.1 0.1 0.1 2016 18,159 14 0.1 0.1 2017 18,816 0.1 15 2018 19,357 16 0.1 0.0 2015 2016 2017 2018 2019 2019 19,649 17 0.1 Accident Number

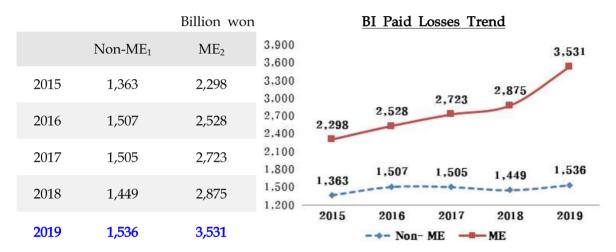
Note: ₁Number of insured vehicles per year, ₂Number of accidents, ₃Accident rate Source: KIDI, Annual Automobile Insurance Statistics

5. Losses

5-1. Bodily Injury Losses

Medical expenses for bodily injury loss accounted for 69.7 percent of the total paid losses. Meanwhile, non-medical expenses such as Solatium and Lost Earnings accounted for 30.3 percent. Details of the paid losses for death, injury and disability are as follows.

BI Paid Losses Trend

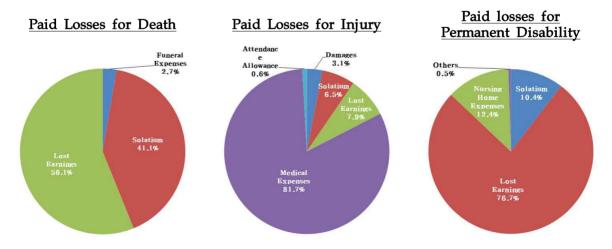


Note: 1. 1Non-Medical Expenses, 2Medical Expenses

- 2. Non-Medical expenses include Solatium, Lost Earnings and etc.
- 3. Paid Losses are based on the payment of closed claims

Source: KIDI, Annual Automobile Insurance Statistics

Paid Losses by Type of Payment



Injury in Bodily Injury paid losses accounted for 82.9 percent of the total paid losses, which is a 3.0 percentage points increase in a single year. On the other hand, share of Death and Others decreased as a result of the increase in the share of injury. It claims that car accidents has occurred more frequently, while its severity has lessened.

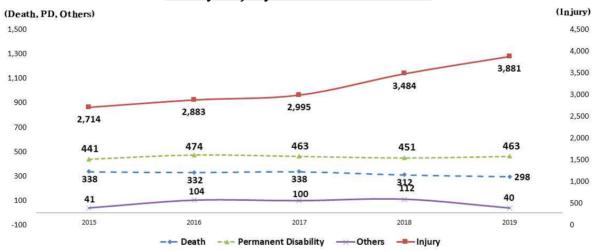
Bodily Injury Paid Losses Trend

Billion won, %

	Death Shar	e Injury	Share	Permanent Disability	Share	Others	Share	Total
2015	338 9.	5 2,714	76.8	441	12.5	41	1.2	3,533
2016	332 8.	3 2,883	76.0	474	12.5	104	2.7	3,793
2017	338 8.	7 2,995	76.8	463	11.9	100	2.6	3,895
2018	312 7.	2 3,484	79.9	451	10.3	112	2.6	4,359
2019	298 6.	4 3,881	82.9	463	9.9	40	0.9	4,682

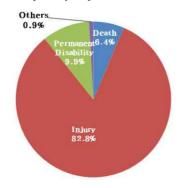
Note: Paid Losses are based on the payment of closed claims

Bodily Injury Paid Losses Trend



Source: KIDI, Annual Automobile Insurance Statistics

Bodily Injury Paid Losses



 Among the total paid losses of Bodily Injury, share of Injury, Permanent Disability, and Death was 82.8 percent, 9.9 percent, and 6.4 percent respectively in 2019

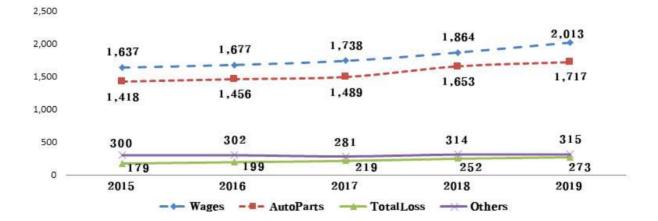
5-2. Property Damage Losses

Property damage paid losses of 2019 was 4,316 billion won, an increase by 5.7 percent compared to the previous year, and more than 1.22 times increase during the past four years. Share of wages was 46.6 percent and share of auto parts was 39.8 percent of the total losses.

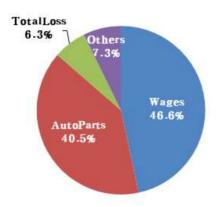
Property Damage Paid Losses Trend

Billion won, % Share Auto Parts Share Wages Share Total Loss Share Others Total 2015 1,637 46.3 40.1 179 300 8.5 3,533 1,418 5.1 2016 1,677 46.1 1,456 40.1 199 5.5 302 8.3 3,634 2017 1,738 46.6 1,489 40.0 219 5.9 281 7.5 3,726 2018 1,864 45.7 1,653 40.5 252 6.2 314 7.7 4,084 7.3 2019 2,013 46.6 1,717 39.8 273 6.3 315 4,316

Note: Paid Losses are based on the payment of closed claims Source: KIDI, Annual Automobile Insurance Statistics



Property Damage Paid Losses



 Wages (46.6 percent of losses in Property Damage), and auto parts (40.5 percent of losses in Property Damage) accounted for 87.1 percent of the total amount in 2019.

5-3. Physical Damage Losses

Physical Damage Paid Losses amounted to 3,274 billion won in 2019, increased substantially by 3.0 percent compared to the previous year. Share of Wages increased from 41.4 percent in 2018 to 43.5 percent in 2019.

Physical Damage Paid Losses Trend

Billion won, %

	Wages	Share	Auto Parts	Share	Total Loss	Share	Others	Share	Total
2015	1,327	46.8	1,205	42.5	285	10.1	19	0.7	2,835
2016	1,238	43.7	1,225	43.3	353	12.5	15	0.5	2,832
2017	1,212	42.6	1,237	43.5	382	13.4	13	0.5	2,844
2018	1,317	41.4	1,393	43.8	453	14.3	15	0.5	3,178
2019	1,426	43.5	1,980	42.1	453	13.8	15	0.5	3,274

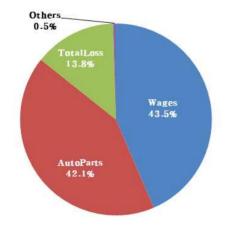
Note: Paid Losses are based on the payment of closed claims

Source: KIDI, Annual Automobile Insurance Statistics

Physical Damage Paid Losses Trend



Physical Damage Paid Losses



• Wages (43.5 percent) and AutoParts (42.1 percent) in Physical Damage accounted for 85.6 percent of the total paid loss amount in 2019.

6. Expenses and Expense Ratio

Operating Expenses recorded 2,807 billion won and expense ratio was 17.0 percent in 2019, which is an 1.1 percentage points decrease compared to the previous year.

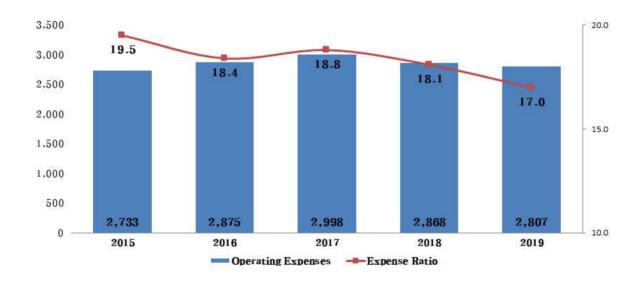
Trends in Expenses and Expense Ratio

Billion won, %

	2015	2016	2017	2018	2019
Operating Expenses	2,733	2,875	2,998	2,868	2,807
Expense Ratio	19.5	18.4	18.8	18.1	17.0

Note: Claim survey fee is excluded from Operating Expenses in accordance with IFRS basis Source: FSS, Monthly Financial Statistics

Expenses and Expense Ratio in Automobile Insurance



7. Underwriting Results

Underwriting results of automobile insurance reached high as -1,656 billion won in 2019. It had improved until 2017, but turned to a deficit by 1,655 billion won in the past two years. It is due to the increase in the number of accidents and the rise in the cost of labour rates and auto parts.

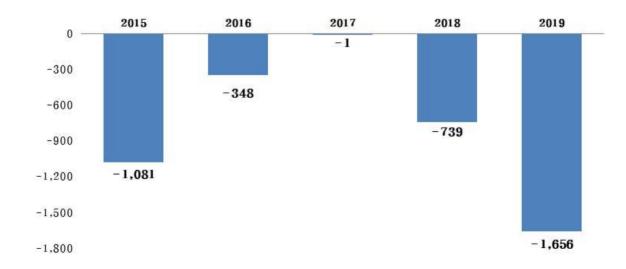
Trends in Underwriting Results

		Billion won, %
	Underwriting Results	Annual % change
2015	-1,081	3.4
2016	-348	67.8
2017	-1	99.6
2018	-739	-56,434.0
2019	-1,656	-124.1

- Underwriting results had usually been in negative figures, and the fluctuations in annual underwriting results have been wide and irregular.
- As shown from the left table, in 2019, the result worsened compared to the previous year.

Note: Annual % change refers to the growth rate compared to the previous year Source: FSS, Monthly Financial Statistics

Trends in Underwriting Results of Automobile Insurance



8. Residual Market

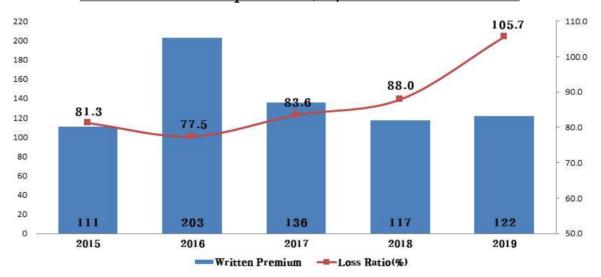
The residual market continues to provide coverage for those who cannot purchase insurance in the regular market. Written premiums for residual market had shrunk until 2018, and increased in 2019. The loss ratio went up to 105.7 percent, which was a 17.7 percentage points increase compared to the previous year.

Residual Market: Written premiums, Earned premiums, Incurred Losses, loss ratio

				Billion won
	Written premiums	Earned premiums	Incurred Losses	loss ratio(%)
2015	111	75	61	81.3
2016	203	163	126	77.5
2017	136	176	147	83.6
2018	117	119	105	88.0
2019	122	117	124	105.7

Source: KIDI, Monthly Automobile Insurance Statistics

Trends in Written premiums, L/R of Residual Market



9. Acts Related with Automobile Insurance

9-1. Guarantee of Automobile Accident Compensation Act

- o The Guarantee of Automobile Accident Compensation Act was firstly enacted in April 1963(Act No. 1314) and lastly amended in December 2016(Act No. 14450) to protect victims of motor vehicle accidents by which compensation for loss resulting from the death or injury of any person and the destruction or damage of any property caused by motor vehicle accidents.
- o The law provides that if any person who operates a motor vehicle for personal use injures or kills another person or damages any property of a third party by such operation, he/she shall be liable to compensate the damages therefrom. To ensure this, the law provides that any motor vehicle owner shall purchase a liability insurance policy which covers an amount that shall be paid to a third party who has died or been injured or whose property is destroyed or damaged due to the operation of the motor vehicle.
- o Business of Guaranteeing Motor Vehicle Accident Compensation allows the Government to conduct investigations ex officio and compensate for damage sustained by the victim to the extent and amount covered by liability insurance if the victim had died or been injured by an accident that the owner of a motor vehicle is unidentified or a person other than a policyholder is liable to compensate for damage except for any accident that occurred during the operation of any motor vehicle in any places other than on a road.
- o On Feb. 22, 2005, Insuring Coverage for Property Damage became compulsory and liability limit of Bodily Injury was raised.

Bodily Injury	l(1st Degree)	80 mil. won → 100 mil. won
Liability Coverage	Injury(1st Degree)	15 mil. won → 20 mil. won
Property Damage	Liability for paying an amou	int up to 10 million won to a
Liability Coverage	third party whose property is	destroyed or damaged

^{*} There are standards for grading Injury and Permanent Disability each. The standards have 14 levels of injury and permanent disability categories for each one.

o On April 1, 2016, Limit of liability of Bodily Injury and Minimum liability for Property Damages were raised.

Bodily Injury	(1st Degree)	100 mil. won \rightarrow 150 mil. won	
Liability Coverage	Injury(1st Degree)	20 mil. won \rightarrow 30 mil. won	
		10 mil wan -> 20 mil wan	
Liability Coverage	Minimum Liability	10 mil. won \rightarrow 20 mil. won	

9-2. Act on Special Cases concerning the Settlement of Traffic Accidents

- o Act on Special Cases concerning the Settlement of Traffic Accidents was firstly enacted in December 1981(Act No. 3490) and lastly amended in December 2016(Act No. 14277) to facilitate a prompt recovery of damage caused by traffic accidents and to promote convenience of people's everyday life by providing for special cases on criminal punishment of drivers of a vehicles involved in traffic accidents caused by occupational or gross negligence.
- o According to the Act, a victim cannot file a lawsuit with the court in accordance with Article 4 of the Act as long as a person has insured oneself for all amounts the victim can fully be compensated. In other words, the person must insure oneself for Bodily Injury Liability Coverage I, Bodily Injury Liability Coverage II that can indemnify the victim for unlimited amount of liability. The exceptions are as the following: death of the victim, hit-and-run accident, and ten cases of severe violation of traffic law; traffic light violation, crossing the center line, speed limit violation, violation of overtaking prohibition, violation of traveling in intersection, violation of pedestrian protection, unlicensed driving, drinking and driving, encroaching upon the sidewalk, and starting a vehicle with the door open (violation of passenger protection)
- o On December 22, 2009, the Act was amended. There was an addition to exceptions for indemnification; namely, "School Zone Accident". A driver who causes an injury to a child at the zone of Child Protection(School-zone)

can not be indemnified for his behavior.

o On December 3, 2017, the Act was amended. There was an addition to exceptions for indemnification; namely, "Violation of loading freight". A driver who fails to prevent freight from falling off while driving can not be indemnified for his behavior.

9-3. Insurance Business Act

- o The purpose of this Act is to guide and supervise the insurance business, efficiently protect the rights and interests of the policyholder, the insured and other interested persons concerned and thus to contribute to the sound development of the insurance business and the balanced growth of the national economy.
- o Insurance Business Act was enacted and promulgated on Jan. 15, 1962.
- o Paid-in capital raised (Life Insurance : 0.2 billion won \rightarrow 10 billion won, Non-life Insurance : 0.3 billion won \rightarrow 30 billion won) and Insurance Guarantee Fund established on Dec. 31, 1988
- o Qualification of shareholder limited in order to actively cope with the trend in globalization and to strengthen competitiveness in the financial industry, and paid-in capital raised to 30 billion won from 10 billion won on Aug. 28, 1997.
- o In the past, the Advisory Organization (KIDI) had calculated premiums by adding expenses on top of pure premiums. After the Act was amended on Feb. 5, 1999, the Advisory Organization (KIDI) provided only pure premiums, and the insurers added their own expenses to pure premiums in order to set their own loadings.
- o On Jan. 21, 2000, the Act provided that an insurance company, intending to perform part of the insurance business among the types of insurance business, could select a different paid-in or foundation fund within the limit of not less than 10 billion won.

- o On May 29, 2003, the Act provided that paid-in capital of tele-marketing insurance companies was set at two thirds of that of other general insurance companies.
- o On Sep 1, 2008, the solicitors were permitted cross-selling of insurance under a new sales scheme. It allowed non-life insurers to sell life insurance products and life insurers to sell property and casualty insurance schemes.

9-4. Automobile Insurance Plan (AIP)

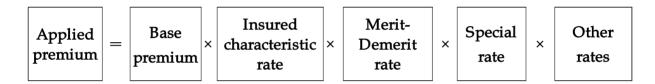
- o Comprehensive automobile insurance is voluntary so that the insurers can select whether or not to underwrite a policy based on their underwriting policies and procedures. (Insurance companies normally evade those who have excessively high loss ratios.)
- o As a result, automobile insurance companies denied auto insurance coverage to people they consider high-risk drivers. And those with high-risk will eventually increase the total premiums that will divide equally among even the bona-fide third party.
- o Accordingly, non-life insurance companies concluded an agreement,

 「Agreement of Joint Underwriting」, to provide automobile insurance
 coverage to those who are unable to obtain coverage in the voluntary
 market and to protect the victim. This plan became effective on April 24,
 1987.
- o As the number of people who are unable to obtain coverage in the voluntary market had rapidly increased, the Detailed Operational Directives for the Implementation of Agreement of Joint Underwriting were made on Feb. 10, 1995. Since May 1, 1995, the distribution was automatically conducted by KIDI's computer network.
- o In a view of the application of premiums, KIDI has made premiums for the residual market that extra percentage is added compared to other premiums in the voluntary market, considering the risk of accident and the features of joint underwriting.

10. Ratemaking System

10-1. Ratemaking

o The Applied premium of automobile insurance is calculated by the base premium and various rates that depend on characteristics of the automobile and the insured. Base premium is determined by usage, type of automobile, coverage and the limit of liability for each of the coverage. In addition, there are many kinds of rates considered to calculate the insurance price, merit-demerit rate, insured characteristic rate, rate on particular contract, special rate and etc. The applied premium is calculated as follows.



- o Merit-demerit rate is applied to fleet risk and non-fleet risk respectively. This rate is determined by accident records and loss records of the insured. The rate starts from class 11 and ranges from class 1 (surcharge) to class 29 (discount).
- o Insured characteristic rates reflect previous auto insurance records and traffic violation records. Rate for previous auto insurance experience is the highest for a beginner. Rate for traffic violation is determined by traffic violation records of the insured during the valuation period. Surcharge rates applied to each traffic violation type is as follows.

Group		Traffic Violation Type	
		1. Unlicensed Driving	20%
	1	2. Leaving the Scene of Accident	20%
	1	3-1. Driving under the influence (1 times)	10%
Surcharge		3-2. Driving under the influence (more than 2 times)	20%
Group	2	4-1. Traffic light violation, Failing to Yield Right of Way,	5%
		Speeding over posted limit (2 \sim 3 times)	
		4-2. Traffic light violation, Failing to Yield Right of Way,	10%
		Speeding over posted limit (more than 4 times)	

- o Rate on a particular contract reflects coverage characteristics such as who is qualified to drive or who will drive. When the policy excludes drivers under the age of twenty-one or twenty-six, lower premium will be applied. Furthermore, when drivers are limited to named insured and relatives, the premium will be discounted. Especially, special clauses for a family or a married couple are usually selected.
- o Special rate applies to the special risk which has different automobile safety devices or different characteristics based on use or type of car. For example, there are rate for cars equipped with ABS, sports and sports-type cars and so on.

10-2. Improvement in Ratemaking System

- o The improved Bonus-malus system has been applied since January 2007. The period that merit-demerit rate reaches the highest (200%), and the lowest (40%) is liberalized to each company according to the risk of the insured. And safeguards like 'Guard grade system on long non-accident' are established to prevent policyholders' confusion. It is expected to enhance the degree of equity among insureds and solve the problem of non-acceptance of high discounted group.
 - * In 2011, classes of Bonus-malus system were subdivided into 23 classes and the number of classes will grow to 29 from 2012 to 2017. The rate for the 29th class will be 30%. In case the policyholder makes an insurance contract in condition of the 23rd class in 2011, the person is subject to 38%, and the policyholder in condition of the 24th class in 2012 is subject to 36%.
- o Classification based on a model of car was adopted for physical damage of private automobile in April 2007. Private automobiles were sorted to 262 models and grouped into 21 levels on the basis of relative loss ratios. Each company can freely determine one's rate. But size of the entire written premiums must be kept unchanged. This will improve the degree of equity and make manufacturers to reduce the prices of auto parts.

- o The policyholder can purchase the mileage rider charging insurance fees according to mileage from December 2011. The policyholder can get a maximum discount rate of 13 percent.
- o There is no classification based on territorial area. But there have been significant differences in loss ratios by territorial area, and KIDI collected many data to apply them in premium rating.

10-3. Deregulation on Insurance Rate Approval System

- o Before April 1st 2000
 - Prior approval system
 - Insurance companies can use the rates provided by KIDI
- o Since April 1st 2000
 - File & use system
 - Insurance companies can calculate additional premiums determined according to their own business results. But they shall use the pure premiums provided by KIDI
- o Since August 1st 2001
 - File & use system
 - Every insurer can make their own premiums. The pure premiums provided by KIDI is only reference rate for insurance companies.
- o Since September 2003
 - Use & report system
 - Insurance companies can use the changed rates freely. After using the rates, they must report the information concerning rate revision to the authorities on a quarterly basis. But in some limited cases, such as a highly fluctuated rate change or newly introduced rating factor, should have the file & use system for the new rates.

< The Annual Plan of Insurance Rate Liberalization >

(Unit: %)

	Bonus-M		alus R	alus Rate		riving ence Rate	Base Premium		
Year	Nor Liab- ility	n-Fleet Compre- hensive		Fleet Compre- hensive	Liab- ility	Compre- hensive	Liability	Compre- hensive	
'94.4		10		20					
' 96.8		Abolish- ed		20		10		3~10	
'97.8				20		10	3~10	3~10	Flex
' 98.8				20		Abolish- ed	6~20	6~20	Rate (±α%)
				Abolish- ed			Abolishing Flex Rate	Abolishing Flex Rate	
'00.4							Liberalization of Loading Charge	Liberalization of Loading Charge	
'01.1							Liberalization of Pure Premium of Multi-personnel Vehicle		
							Commercial	Auto Policy	Liberal
′01.4							Liberalization of Pure premium	Liberalization of Pure premium	Rate
				Business Auto licy					
'01.8							Liberalization of Pure premium	Liberalization of Pure premium	

[APPENDICES]

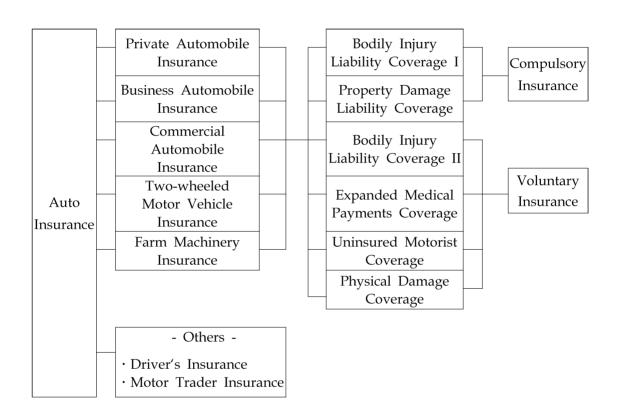
- Appendix I. Korea's Automobile Insurance
- Appendix II. Glossaries
- Appendix III. Special Clauses
- Appendix IV. KIDI's Brief History & Members
- Appendix V. KIDI Organizational Chart

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APPENDICES

Appendix I. Korea's Automobile Insurance

☐ Automobile Insurance Products



☐ Motor Vehicle to be Insured by Insurance Product

o Private Automobile Insurance	All private passenger vehicles owned by an individual or a self-employed person
o Business Automobile Insurance	All passenger vehicles, official vehicles, and construction machinery except for private automobiles
o Commercial Automobile Insurance	All commercial vehicles, construction machines, and rental vehicles
o Two-wheeled Motor Vehicle Insurance	All two-wheeled motor vehicles and motorbikes
o Farm Machinery Insurance	Cultivators, farm tractors, and combines

Appendix II. Glossaries

Private Automobile Insurance

Privately-owned motor vehicles with a seating capacity of ten or less persons can be insured. A policyholder can select one or more of six types of coverage(Bodily Injury Liability Coverage I, Bodily Injury Liability Coverage II, Property Damage Liability Coverage, Expanded Medical Payments Coverage, Uninsured Motorist Coverage, and Physical Damage Coverage) and insure oneself or the person's property. Bodily Injury Liability Coverage I and Property Damage Liability Coverage are compulsory to all automobiles.

Private Automobile Insurance Plus

Private Automobile Insurance Plus is a high quality product that expands the scope of indemnification for bodily injury of the insured and damage of the insured vehicle.

Business Automobile Insurance

All non-commercial motor vehicles except for privately-owned motor vehicle with a seating capacity of ten or less persons can be insured. A policyholder can select one or more of six types of coverage(Bodily Injury Liability Coverage I, Bodily Injury Liability Coverage II, Property Damage Liability Coverage, Expanded Medical Payments Coverage, Uninsured Motorist Coverage, and Physical Damage Coverage) and insure oneself or the person's property. Bodily Injury Liability Coverage I and Property Damage Liability Coverage are compulsory to all automobiles.

Business Automobile Insurance Plus

There are four types of motor vehicles that can be insured; privately-owned motor vehicle of the third class van, light-weight van, privately-owned motor vehicle of the fourth class truck, and light-weight truck. This is a high quality product that expands the scope of indemnification for bodily injury of the insured and damage of the insured vehicle.

Commercial Automobile Insurance

All commercial vehicles can be insured. A policyholder can select one or more of five types of coverage(Bodily Injury Liability Coverage I, Bodily Injury Liability Coverage II, Property Damage Liability Coverage, Expanded Medical Payments, and Physical Damage Coverage). Bodily Injury Liability Coverage I,

Bodily Injury Liability Coverage II and Property Damage Liability Coverage are compulsory.

Two-wheeled Motor Vehicle Insurance

Two-wheeled motor vehicle and motor bike can be insured. A policyholder can select one or more of six types of coverage(Bodily Injury Liability Coverage I, Bodily Injury Liability Coverage II, Property Damage Liability Coverage, Expanded Medical Payments Coverage, Uninsured Motorist Coverage, and Physical Damage Coverage) and insure oneself or the person's property. Bodily Injury Liability Coverage I and Property Damage Liability Coverage are compulsory.

Farm Machinery Insurance

Farm machinery such as cultivator, farm tractor, and combine can be insured. A policyholder can select one or more of four types of coverage(Bodily Injury Liability Coverage, Property Damage Liability Coverage, Expanded Medical Payments Coverage, and Farm Machinery Damage Coverage) and insure oneself or the person's property.

Driver's Insurance

A person who drives a vehicle irrespective of owning a vehicle can be insured. The insured receives indemnification for damage caused by a car accident.

Motor Trader Insurance

A motor trader, who is a person or persons actively operating a formal business on a full or part-time basis for profit, either selling (used) vehicles or providing a service relating to repair or maintenance of motor vehicle, can insure the person's property. This insurance compensates for damage caused by the motor trader during the use or management of vehicle.

Bodily Injury Liability Coverage I

This coverage insures the insured for all amounts which the insured may have to pay as a result of the person being legally liable for an individual's death or injury, or damage to an individual's property resulting from a car accident. This coverage is compulsory to those who want to insure oneself.

Bodily Injury Liability Coverage II

The coverage insures the insured for all amounts exceeding the limit of liability of the compulsory automobile liability insurance.

Property Damage Liability Coverage

The coverage indemnifies the insured against property damage of the third party resulted from a car accident.

Expanded Medical Payments Coverage

The coverage insures the insured or the person's family member(s) for the insured's or the person's family member's death or bodily injury.

Physical Damage Coverage

The coverage insures the insured vehicle for all damages resulted from physical damage, car theft, fire, or flood.

Uninsured Motorist Coverage

The coverage can be insured as long as the insured already has Bodily Injury I, Bodily Injury II, Property Damage, and Personal Accident Coverage. The coverage insure the insured for one's death or bodily injury caused by an uninsured vehicle.

FY (Fiscal Year)

The fiscal year for the Korean insurance industry begins on January 1 and ends on December 31.

Appendix III. Special Clauses

Special Clauses for Family Driving only

An insurer shall indemnify if the insured limited the drivers of the automobile specified in the policy to the insured and one's family members only. However, this will not apply to the Bodily Injury Liability I Coverage.

The term 「family members」 refers to ① parents or foster parents, ② parents or foster parents of the spouse of the named insured, living together, ③ legal spouse, or spouse in a real marital relationship, ④ child born in a legal or real marital relationship, foster child, or ⑤ daughter-in-law

Special Clauses for Married-couple Driving only

An insurer shall indemnify if the insured limited the drivers of the automobile specified in the policy to the insured and one's spouse only. However, this will not apply to the Bodily Injury Liability I Coverage.

The \lceil term spouse \rfloor refers to legal spouse, or spouse in a real marital relationship.

Special Clauses for Driving by age of drivers

For example, in case that the insured limits the drivers of the automobile specified in the policy to those of age 21 or older only, the insurer shall indemnify as prescribed in the clauses. However, this will not apply to the Bodily Injury Liability I Coverage.

Special Clauses for Driving Other Automobile

In case that the insured suffers a loss incurred by the legal liability against another party arising out of the bodily injury accident or property damage accident occurred, or that the insured suffered bodily injury while the insured was driving another automobile (except for the accident occurred while parking or stopping the automobile), the insured shall consider the other automobile driven by the insured as the insured automobile covered by Bodily Injury Liability II Coverage, Property Damage Liability Coverage or Expanded Medical Payment Coverage of General Clauses, and indemnify as prescribed in the clauses.

Appendix IV. KIDI's Brief History & Members

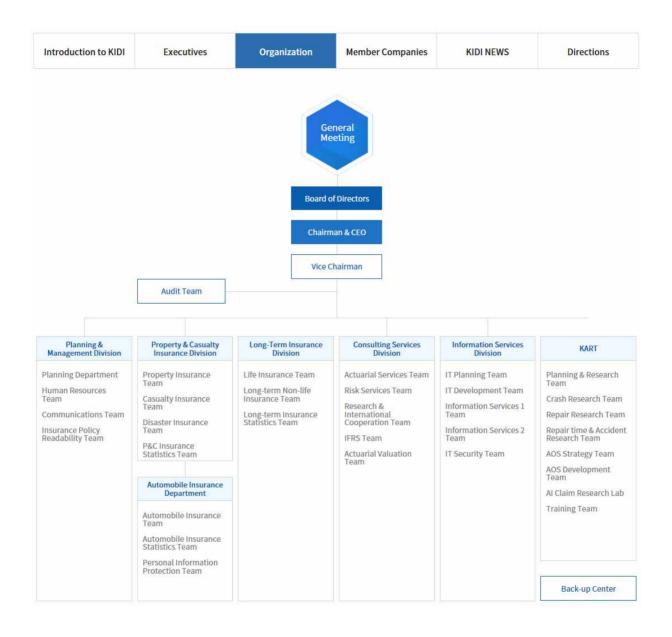
1983. 12. 16.	Established Korea Non-life Insurance Rating Association
1988. 12. 31.	Insurance Business Law amended to include a provision regarding the legal background for the establishment of an insurance rate-making organization
1989. 11. 18.	Officially authorized to establish Korea Insurance Development Institute (KIDI)
1989. 11. 27.	Established Korea Insurance Development Institute (Korea Non-life Insurance Rating Association dissolved)
1992. 03. 11.	Established Korea Automobile Insurance Repair Research & Training Center as a subsidiary of Korea Insurance Development Institute
1992. 05. 06.	Designated a business partner responsible for managing Insurance Information Network
1995. 09. 01.	Insurance Research Center established
1999. 10. 03.	Held jointly EEAC (East Asia Actuarial Committee)
2000. 02. 01.	Opened KIDI Digital Management System
2000. 03. 10.	Designated as an organization to provide the insurance statistics (published Annual Insurance Statistics, Insurance Statistics Yearbook)
2000. 05.	Designated 「Insurance Development Research」 as an academic journal
2000. 06.	Designated as the organization operating insurance examinations for actuary and claim adjuster
2000. 08. 01.	Opened KIDIPOOL (Knowledge Management System)
2003. 12. 01.	20th Anniversary of Korea Insurance Development Institute
2005. 10. 04.	Opened KIDI Consortium Retirement Payment System (DB type)
2005. 12. 01.	Opened KIDI Consortium Retirement Payment System (DC & IRA type)
2007. 12. 07.	Korea Insurance Research Institute (KIRI) established (Insurance Research Center is developed and specialized)
2010. 11. 25.	Korea Insurance Research Institute (KIRI) was founded as a new corporation
2011. 04.	Established ICPS (Insurance Claims Pooling System) Claims Map system
2012. 02.	Opened AIPIS (Auto Insurance Premium Integrated check System)
2013. 09.	Opened Dormant Insurance Claims Inquiry System

2014. 02. 27.	MOU with CAPA (Certified Automotive Parts Association)
2015. 03. 24.	Opened Automobile Accident Investigation System
2017. 04. 06.	Opened INCOS (INsurance statistics COnsumer Service)
2018. 08.	Established KIDI-ESG (Economic Scenario Generator) Pro Solution
2019. 06.	Established Korean Catastrophe Model
2019. 10.	Established IFRS17 Settlement System ARK (Agile, Reliable, Keen)
2020. 05.	Opened AOS^{α} (Automobile repair cost On-line Service)

Member Companies

Life Insurance	Non-Life Insurance
• Hanwha Life Insurance Co., Ltd.	• Meritz Fire & Marine Insurance Co., Ltd.
• ABL Life Insurance Co., Ltd.	• Hanwha Non-life Insurance Co., Ltd.
• Samsung Life Insurance Co., Ltd.	• Lotte Non-life Insurance Co., Ltd.
• Heungkuk Life Insurance Co., Ltd.	• MG Non-life Insurance Co., Ltd.
• Kyobo Life Insurance Co., Ltd.	• Heungkuk Fire & Marine Insurance Co., Ltd.
• Hyundai Life Insurance Co., Ltd	• Samsung Fire & Marine Insurance Co., Ltd.
• Shinhan Life Insurance Co., Ltd.	• Hyundai Marine & Fire Insurance Co., Ltd.
• DB Life Insurance Co., Ltd.	• KB Insurance Co., Ltd.
• Dongyang Life Insurance Co., Ltd.	• DB Insurance Co., Ltd.
• MetLife Life Insurance Co., Ltd.	• American Insurance Group, Inc.
• Chubb Life Korea, Ltd.	• Seoul Guarantee Insurance Co., Ltd.
• DGB Life Insurance Co., Ltd.	• AXA General Insurance Co., Ltd.
• KDB Life Insurance Co., Ltd.	• HANA Non-life Insurance Co., Ltd.
• Mirae Asset Life Insurance Co., Ltd.	• CARROT Non-life Insurance Co., Ltd.
• KB Life Insurance Co., Ltd.	• DNID Davibas Caudif Consul Insurance Co. Ital
• LINA Life Korea, Ltd.	• BNP Paribas Cardif General Insurance Co., Ltd.
• AIA Life Korea, Ltd.	• ACE American Fire & Marine Insurance
• Prudential Life Insurance Co. of Korea, Ltd.	Company Korea, Ltd.
• Orange Life Insurance Co., Ltd.	• Mitsui Sumitomo Insurance Co., Ltd. Korea Branch
• HANA Life Co., Ltd.	• Nonghyup Property & Casualty Insurance Co., Ltd.
• BNP PARIBAS CARDIF Life Insurance Co., Ltd	• Allianz Global Corporate & Specialty Co., Ltd.
• IBK Pension Insurance Co., Ltd.	
• Nonghyup Life Insurance Co., Ltd.	
• Kyobo Lifeplanet Life Insurance Company	

Appendix V. KIDI Organizational Chart



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